

NAME:
 LAST 4 SS#:
 DEPARTMENT:

NRCJTA ON LINE REGISTRATION
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DISPATCHER SESSION 3: July 1- Sept. 15, 2017
 TRAINING OFFICER'S EMAIL ADDRESS

DISPATCHER COURSES	"X"	DISPATCHER COURSES	"X"	DISPATCHER COURSES	"X"
9-1-1, More than a Job v2		Don't Take it Personally		PTSD: How to Cope	
Abandoned 911 Calls		Elder Abuse 2013		PTSD in Veterans	
Active Listening		Empathy		Pursuits & Officer Involved	
Active Shooter Update 2015		Ethics-How To Be a More Productive		Pursuits, Robberies & Bomb Threats	
Adapting to Change		Excited Delirium		Radio Etiquette	
Airplane Crashes		Fire Dispatch 101		Rape & Domestic Violence	
All Those Calls We Love		Gang Overview		Responder Safety 2013 v2	
Alphabet Soup		Hazmat		Self Confident	
Are You Prepared For Disaster?		Health & Fitness		Sex Crimes	
Arson & Working The Fire		Hostage Negotiation		Shots Fired, Officer Down	
Attitude & The Team		Human Trafficking		Sovereign Citizens & Terrorism Update	
Basic Radio Communications		Interoperability		Stimulating The Jaded Dispatcher	
Boat Accidents and Geography		Interpersonal Communications		Stress Management	
Bullying		Juvenile Crime		Structure Fires	
Burnout v2		Large Scale Incidents		Suicide Intervention v2	
Call Handling Skills		Lead, Follow, or Get Out of the Way		Swatting	
Call Taking 101 v3		Leadership: Being the Best		TTY/TTD Communicating	
Calming & Other Basics		Liability Update		Team Building	
Challenging Callers		Media Relations		Teamwork	
Child Callers		Mental Health Callers		Telecommunicator Liability	
Child, Intoxicated Callers and Bomb Threats		Meth Labs & Designer Drugs		Terrorism and Gang Update	
Communicating In Communications		Millennials		The Future of Communications	
Complacency		Missing Children and Amber Alerts		The Mentally Ill	
Compassion Fatigue		Missing Persons		Unusual Occurances	
Computer Crimes		Morale		Us v Them	
Conflict Resolution		Multi-Tasking		Vicarious Traumatization: Signs and Symptoms	
Controlling The Call		Multiple Casualty Incidents		Water Rescues/Wireless Phones	
Courtroom Procedures and Employee Rights		Negativity		Weather Emergencies	
Crisis Intervention		Next Generation 9-1-1 v3		What If?	
Critical Incident Stress		NIMS		What Makes a Good Employee?	
Customer Service v2 Update 2016		Non-English Speaking Callers		When Disasters Strike	
Dealing with Elderly Callers		Personal Development		Working Effectively with Others	
Domestic Terrorism & Hate Groups		Planes, Trains & Automobiles		You Can Quote Me	
Domestic Violence		Professionalism		Your Physical Health	